



## Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions (FMC) 2024

Medicare

### Measure Description

The percentage of ED visits for patients who are 18 years of age and older with multiple high-risk chronic conditions and who received appropriate follow-up care **within seven days of discharge**.

- ED visits must occur between January 1, 2024-December 24, 2024.

*Note:* The patient may fall into this measure several times throughout the year. This measure is based on visits, not on patients.

### Chronic Conditions

Patients are included in the measure who have **two or more** of the following chronic conditions diagnosed during 2023 or 2024 **and** before the ED visit.

- COPD
- Asthma or Unspecified Bronchitis
- Alzheimer's disease and related disorders
- Chronic Kidney Disease
- Depression
- Heart Failure
- Acute myocardial infarction
- Atrial fibrillation
- Stroke and transient ischemic attack

### Required Exclusions

- Patients in use hospice services or elect to use a hospice benefit anytime during 2024
- Patients who pass away any time during 2024
- ED visits that result in an inpatient stay
- ED visits that result in admission to an acute or non acute setting on the date of ED discharge or within 7 days of the ED discharge regardless of the principal admission diagnosis

### Follow-Up Care

ED follow-up care can include any of the following on the day of discharge through seven days post-discharge (8 days total)

- An outpatient visit
- A telephone visit
- Transitional care management services
- Case management visits
- Complex Care Management Services
- An outpatient or telehealth behavioral health visit
- An outpatient or telehealth behavioral health visit



- An intensive outpatient encounter or partial hospitalization
- An intensive outpatient encounter or partial hospitalization
- A community mental health center visit
- Electroconvulsive therapy
- A telehealth visit
- An observation visit
- A substance use disorder service
- An e-visit or virtual check-in
- A domiciliary or rest home visit

### Documentation Tips

**Submit claims timely** and include the appropriate codes for diagnosis, health conditions and the services provided

### Resources

HEDIS MY2024 Technical Specs Vol 2. Pg. 304-308